

Disclosure of Complaints as on July 31, 2022

Pursuant to SEBI Circular "SEBI/HO/MIRSD/MIRSD_CRADT/P/CIR/2021/675 dated November 30, 2021 as per Annexure B

1) Data for the month ending July 31, 2022

| Sr. No | Received from | Carried forward from previou s month | Received during the month | Total Pending# | Resolved* | Pending at the end of the month** Pending Pending for less for more than 3 than 3 months months | | Average Resolutio n time^ (in days) |
|-----------|---------------------------------|--|---------------------------------|-------------------|-----------|--|---|--|
| 1 | Directly from Investors | 1 | 2 | 0 | 3 | 1 | - | 5 |
| 2 | SEBI (SCORES) | - | _ | _ | - | - | _ | - |
| 3 | Stock Exchanges (if relevant | - | - | - | - | - | - | - |
| 4 | Other Sources (if any) | - | - | - | - | - | - | - |

^{*}Should include complaints of previous months resolved in the current month, if any.

2) Month – wise complaints data on half yearly basis:

| SN | Month | Carried forward from previous month | Received | Resolved | Pending |
|----|--------------|-------------------------------------|----------|----------|---------|
| 1 | April 2022 | - | 1 | 1 | 0 |
| 2 | May 2022 | - | 3 | 2 | 1 |
| 3 | June 2022 | 1 | 3 | 3 | 1 |
| 4 | July 2022 | 1 | 2 | 3 | 0 |
| | Grant Total* | 2 | 9 | 9 | 2 |

3) Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)

| SN | Year | Carried forward from previous year | Received | Resolved | Pending |
|----|-------------|------------------------------------|----------|----------|---------|
| 1 | 2017-18 | - | 21 | 21 | - |
| 2 | 2018-19 | - | 29 | 29 | - |
| 3 | 2019-20 | ı | 42 | 42 | - |
| 4 | 2020-21 | ı | 121 | 121 | - |
| 5 | 2021-22 | - | 93 | 93 | - |
| 6 | 2022-23* | - | 9 | 9 | - |
| | Grant Total | | 315 | 315 | - |

^{*} Details of Complaints as on July 31, 2022

Note: Above complaints includes complaints received against the companies which are under enforcement process.

^{**}Should include total complaints pending as on the last day of the month, if any.

[^] Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

[#] Pending as on July 31, 2022.