

Disclosure of Complaints as on November 30, 2022

Pursuant to SEBI Circular "SEBI/HO/MIRSD/MIRSD_CRADT/P/CIR/2021/675 dated November 30, 2021 as per Annexure B

1) Data for the month ending November 30, 2022

| Sr. No | Received from | Carried forward | Received during the | Total Pending# | Resolved* | Pending at the end of the month** | | Average Resolutio |
|-----------|---------------------------------|----------------------------|------------------------|-------------------|-----------|---|---|----------------------|
| | | from previou s month | month | | | Pending for less than 3 months | Pending for more than 3 months | n time^ (in days) |
| 1 | Directly from Investors | 1 | 0 | 0 | 1 | - | - | - |
| 2 | SEBI (SCORES) | - | - | - | - | - | - | - |
| 3 | Stock Exchanges (if relevant | - | - | - | - | - | - | - |
| 4 | Other Sources (if any) | - | - | - | - | - | - | - |

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^ Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Pending as on November 30, 2022.

2) Month – wise complaints data on half yearly basis:

| SN | Month | Carried forward from previous month | Received | Resolved | Pending |
|----|----------------|--|----------|----------|---------|
| 1 | June 2022 | 1 | 3 | 3 | 1 |
| 2 | July 2022 | 1 | 2 | 3 | 0 |
| 3 | August 2022 | - | 4 | 2 | 2 |
| 4 | September 2022 | 2 | 1 | 3 | 0 |
| 5 | October 2022 | 0 | 5 | 4 | 1 |
| 6 | November 2022 | 1 | 0 | 1 | 0 |
| | Grant Total* | 5 | 15 | 16 | 4 |

3) Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)

| SN | Year | Carried forward from previous year | Received | Resolved | Pending |
|----|-------------|---------------------------------------|----------|----------|---------|
| 1 | 2017-18 | - | 21 | 21 | - |
| 2 | 2018-19 | - | 29 | 29 | - |
| 3 | 2019-20 | - | 42 | 42 | - |
| 4 | 2020-21 | - | 121 | 121 | - |
| 5 | 2021-22 | - | 93 | 93 | - |
| 6 | 2022-23* | - | 19 | 19 | - |
| | Grant Total | | 325 | 325 | - |

* Details of Complaints as on November 30, 2022

Note: Above complaints includes complaints received against the companies which are under enforcement process.