

## Disclosure of Complaints as on October 31, 2022

Pursuant to SEBI Circular "SEBI/HO/MIRSD/MIRSD\_CRADT/P/CIR/2021/675 dated November 30, 2021 as per Annexure B

## 1) Data for the month ending October 31, 2022

Sr. No	Received from	Carried forward from previou s month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month**  Pending Pending for less for more than 3 than 3 months months		Average Resolutio n time^ (in days)
1	Directly from Investors	0	5	1	4	1	-	3.5
2	SEBI (SCORES)	-	_	_	-	-	_	-
3	Stock Exchanges (if relevant	-	1	1	-	-	1	-
4	Other Sources (if any)	-	-	-	-	-	-	-

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

## 2) Month – wise complaints data on half yearly basis:

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	May 2022	1	3	3	1
2	June 2022	1	3	3	1
3	July 2022	1	3	4	0
4	August 2022	0	3	1	2
5	September 2022	2	1	3	0
6	October 2022	0	5	4	1
	Grant Total*		18	18	

## 3) Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)

SN	Year	Carried forward from previous year	Received	Resolved	Pending
1	2017-18	-	21	21	-
2	2018-19	1	29	29	1
3	2019-20	ı	42	42	-
4	2020-21	1	121	121	1
5	2021-22	-	93	93	1
6	2022-23*	-	19	18	1
	<b>Grant Total</b>		324	323	

<sup>\*</sup> Details of Complaints as on October 31, 2022

Note: Above complaints includes complaints received against the companies which are under enforcement process.

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup> Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

<sup>#</sup> Pending as on October 31, 2022.