

Disclosure of Complaints as on July 31, 2023

Pursuant to SEBI Circular "SEBI/HO/MIRSD/MIRSD_CRADT/P/CIR/2021/675 dated November 30, 2021 as per Annexure B

1) Data for the month ending July 31, 2023

Sr. No	Received from	Carried forward from previou s month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month** Pending Pending for less for more than 3 than 3 months months		Average Resolutio n time^ (in days)
1	Directly from Investors	1	2	0	3	-	-	9
2	SEBI (SCORES)	-	_	_	-	-	_	-
3	Stock Exchanges (if relevant	-	-	-	-	-	-	-
4	Other Sources (if any)	-	-	-	-	-	-	-

^{*}Should include complaints of previous months resolved in the current month, if any.

2) Month – wise complaints data on half yearly basis:

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	February 2023	1	1	2	0
2	March 2023	0	2	2	0
3	April 2023	0	4	4	0
4	May 2023	0	6	5	1
5	June 2023	1	2	2	1
6	July 2023	1	2	3	0
	Grant Total*		17	18	

3) Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)

SN	Year	Carried forward from previous year	Received	Resolved	Pending
1	2019-20	-	42	42	-
2	2020-21	-	121	121	-
3	2021-22	-	93	93	1
4	2022-23	-	27	27	-
5	2023-24*	-	14	14	1
	Grant Total	-	297	297	-

^{*} Details of Complaints as on July 31, 2023

Note: Above complaints includes complaints received against the companies which are under enforcement process.

^{**}Should include total complaints pending as on the last day of the month, if any.

[^] Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

[#] Pending as on July 31, 2023.