

Disclosure of Complaints as on January 31, 2023

Pursuant to SEBI Circular "SEBI/HO/MIRSD/MIRSD_CRADT/P/CIR/2021/675 dated November 30, 2021 as per Annexure B

1) Data for the month ending January 31, 2023

Sr. No	Received from	Carried forward	Received during the	Total Pending#	Resolved*	Pending at the end of the month**		Average Resolutio
		from previou s month	month			Pending for less than 3 months	Pending for more than 3 months	n time^ (in days)
1	Directly from Investors	1	3	1	3	1	-	-
2	SEBI (SCORES)	-	-	-	-	-	-	-
3	Stock Exchanges (if relevant	-	-	-	-	-	1	-
4	Other Sources (if any)	-	-	1	-	-	-	-

^{*}Should include complaints of previous months resolved in the current month, if any.

2) Month – wise complaints data on half yearly basis:

SN	Month	Carried forward from	Received	Resolved	Pending
		previous month			
1	August 2022	0	3	1	2
2	September 2022	2	1	3	0
3	October 2022	0	5	4	1
4	November 2022	1	0	1	0
5	December 2022	0	2	1	1
6	January 2023	1	3	3	1
	Grant Total*		14	13	

3) Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)

SN	Year	Carried forward from previous year	Received	Resolved	Pending
1	2018-19	-	29	29	-
2	2019-20	-	42	42	-
3	2020-21	-	121	121	ı
4	2021-22	-	93	93	-
5	2022-23*	-	24	23	1
	Grant Total		309	308	

^{*} Details of Complaints as on January 31, 2023

Note: Above complaints includes complaints received against the companies which are under enforcement process.

^{**}Should include total complaints pending as on the last day of the month, if any.

[^] Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

[#] Pending as on January 31, 2023.